

Privacy Policy

Go Property Solutions (Pty) Ltd (“us”, “we”, “our” “Go Property Solutions”) operates the www.gopropertysolutions.co.za website (the “Website”). This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Website and the choices you have associated with that data. We use your data to provide and improve the Website. By using the Website, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible from www.gopropertysolutions.co.za

Definitions

Website: Website is the www.gopropertysolutions.co.za website operated by **Go Property Solutions (Pty) Ltd.** **Personal Data:** Personal Data means data about a living individual who can be identified from that data (or from those and other information either in our possession or likely to come into our possession). **Usage Data:** Usage Data is data collected automatically either generated by the use of the Website or from the Website infrastructure itself (for example, the duration of a page visit). **Cookies:** Cookies are small pieces of data stored on your device (computer or mobile device). **Data Controller Data:** Controller means the natural or legal person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal information are, or are to be, processed. For the purpose of this Privacy Policy, we are a Data Controller of your Personal Data. **Data Processors (or Service Providers):** Data Processor (or Service Provider) means any natural or legal person who processes the data on behalf of the Data Controller. We may use the services of various Service Providers in order to process your data more effectively. **Data Subject (or User):** Data Subject is any living individual who is using our Website and is the subject of Personal Data.

Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Website for the purposes it was create , this includes updating the Go Property Solutions Database which may be used by prospective buyers , insurance companies , South African Police services and several other companies and users.

Types of Data Collected

Personal data

While using our Website, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you (“Personal Data”). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Sex
- Age
- Address, State, Province, ZIP/Postal code, City

- Cookies and Usage Data

We may use your Personal Data to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or instructions provided in any email we send.

Usage Data

We may also collect information how the Website is accessed and used (“Usage Data”). This Usage Data may include information such as your computer’s Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Website that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

Location Data

We may use and store information about your location if you give us permission to do so (“Location Data”). We use this data to provide features of our Website, to improve and customize our Website. You can enable or disable location services when you use our Website at any time, through your device settings.

Tracking Cookies Data

We use cookies and similar tracking technologies to track the activity on our Website and hold certain information. Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyse our Website. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Website. Examples of Cookies we use:

- **Session Cookies:** We use Session Cookies to operate our Website.
- **Preference Cookies:** We use Preference Cookies to remember your preferences and various settings.
- **Security Cookies:** We use Security Cookies for security purposes.
- **Advertising Cookies:** Advertising Cookies are used to serve you with advertisements that may be relevant to you and your interests.

Use of Data

Go Property Solutions uses the collected data for various purposes:

- To provide and maintain our Website
- To notify you about changes to our Website
- To allow you to participate in interactive features of our Website when you choose to do so
- To gather analysis or valuable information so that we can improve our Website

- To monitor the usage of our Website
- To detect, prevent and address technical issues
- To provide you with news, and general information about other services and events which we offer that are similar to those that you have already enquired about unless you have opted not to receive such information

Legal Basis for Processing Personal Data Under General Data Protection Regulation (GDPR)

If you are from the European Economic Area (EEA), the legal basis for Go Property Solutions collecting and using the personal information described in this Privacy Policy depends on the Personal Data we collect and the specific context in which we collect it. Go Property Solutions may process your Personal Data because:

- We need to perform a contract with you
- You have given us permission to do so
- The processing is in our legitimate interests and it's not overridden by your rights
- To comply with the law

Retention of Data

Go Property Solutions will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies. Go Property Solutions will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Website, or we are legally obligated to retain this data for longer time periods.

Transfer of Data

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction. If you are located outside South Africa and choose to provide information to us, please note that we transfer the data, including Personal Data, to South Africa and process it there. Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer. Go Property Solutions will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

Disclosure of Data

Business Transaction: If Go Property Solutions is involved in a merger, acquisition or asset sale, your Personal Data may be transferred. We will provide notice before your Personal Data is transferred and becomes subject to a different Privacy Policy. **Disclosure for Law Enforcement:** Under certain circumstances, Go Property Solutions may be required to disclose your Personal Data if required to do so by law or in response to valid requests by

public authorities (e.g. a court or a government agency). **Legal Requirements:** Go Property Solutions may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Go Property Solutions
- To prevent or investigate possible wrongdoing in connection with the Website
- To protect the personal safety of users of the Website or the public
- To protect against legal liability

Security of Data

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security. **“Do Not Track” Signals Under California Online Privacy Protection Act (CalOPPA):** We do not support Do Not Track (“DNT”). Do Not Track is a preference you can set in your web browser to inform websites that you do not want to be tracked. You can enable or disable Do Not Track by visiting the Preferences or Settings page of your web browser.

Your Data Protection Rights Under General Data Protection Regulation (GDPR): If you are a resident of the European Economic Area (EEA), you have certain data protection rights. Go Property Solutions aims to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Data. If you wish to be informed what Personal Data we hold about you and if you want it to be removed from our systems, please contact us. In certain circumstances, you have the following data protection rights:

The right to access, update or to delete the information we have on you. Whenever made possible, you can access, update or request deletion of your Personal Data directly within your account settings section. If you are unable to perform these actions yourself, please contact us to assist you.

The right of rectification. You have the right to have your information rectified if that information is inaccurate or incomplete.

The right to object. You have the right to object to our processing of your Personal Data.

The right of restriction. You have the right to request that we restrict the processing of your personal information.

The right to data portability. You have the right to be provided with a copy of the information we have on you in a structured, machine-readable and commonly used format.

The right to withdraw consent. You also have the right to withdraw your consent at any time where Go Property Solutions relied on your consent to process your personal information. Please note that we may ask you to verify your identity before responding to such requests. You have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. For more information, please contact your local data protection authority in the European Economic Area (EEA).

Service Providers

We may employ third party companies and individuals to facilitate our Website (“Service Providers”), to provide the Website on our behalf, to perform Website -related services or to assist us in analysing how our Website is used. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Analytics

We may use third-party Service Providers to monitor and analyse the use of our Website. **Google Analytics:** Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Website. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network. You can opt-out of having made your activity on the Website available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about visits activity. For more information on the privacy practices of Google, please visit the Google Privacy Terms web page: <https://policies.google.com/privacy?hl=en>

Advertising: We may use third-party Service Providers to show advertisements to you to help support and maintain our Website.

Google AdSense: DoubleClick Cookie Google, as a third party vendor, uses cookies to serve ads on our Website. Google’s use of the **DoubleClick cookie** enables it and its partners to serve ads to our users based on their visit to our Website or other websites on the Internet. You may opt out of the use of the DoubleClick Cookie for interest-based advertising by visiting the Google Ads Settings web page: <http://www.google.com/ads/preferences/>

Bing Ads: Bing Ads is an advertising service provided by Microsoft, Inc. You can opt-out of Bing Ads remarketing by visiting: <https://advertise.bingads.microsoft.com/en-us/resources/policies/personalized-ads> For more information about Bing Ads, please visit their Privacy Policy: <https://privacy.microsoft.com/en-us/PrivacyStatement>

StartApp: StartApp is provided by StartApp, Inc. You can opt-out from interest-based ads served by StartApp by following the instructions on their Privacy Policy, section “8. Your Choices and Controls”: <https://www.startapp.com/policy/privacy-policy/> For more information on what information StartApp collects and how it’s used, please read their Privacy Policy: <https://www.startapp.com/policy/privacy-policy/>

AdButler: AdButler is an advertising service provided by Sparklit Networks, Inc. For more information about AdButler, please visit their Privacy Policy: <https://www.sparklit.com/agreements.spark?agreement=privacy>

Behavioural Remarketing

Go Property Solutions uses remarketing services to advertise on third party websites to you after you visited our Website. We and our third-party vendors use cookies to inform, optimize and serve ads based on your past visits to our Website.

Google AdWords: Google AdWords remarketing service is provided by Google Inc. You can opt-out of Google Analytics for Display Advertising and customize the Google Display Network ads by visiting the Google Ads Settings page: <http://www.google.com/settings/ads>

Google also recommends installing the Google Analytics Opt-out Browser Add-on – <https://tools.google.com/dlpage/gaoptout> – for your web browser. Google Analytics Opt-out Browser Add-on provides visitors with the ability to prevent their data from being collected and used by Google Analytics. For more information on the privacy practices of Google, please visit the Google Privacy Terms web page: <https://policies.google.com/privacy?hl=en>

Twitter: Twitter remarketing service is provided by Twitter Inc. You can opt-out from Twitter’s interest-based ads by following their instructions: <https://support.twitter.com/articles/20170405> You can learn more about the privacy practices and policies of Twitter by visiting their Privacy Policy page: <https://twitter.com/privacy>

Facebook: Facebook remarketing service is provided by Facebook Inc. You can learn more about interest-based advertising from Facebook by visiting this page: <https://www.facebook.com/business/ads/ad-targeting>. To opt-out from Facebook’s interest-based ads follow these instructions from Facebook: <https://www.facebook.com/help/568137493302217> Facebook adheres to the Self-Regulatory Principles for Online Behavioural Advertising established by the Digital Advertising Alliance. You can also opt-out from Facebook and other participating companies through the Digital Advertising Alliance in the USA <http://www.aboutads.info/choices/>, the Digital Advertising Alliance of Canada in Canada <http://youradchoices.ca/> or the European Interactive Digital Advertising Alliance in Europe <http://www.youronlinechoices.eu/>, or opt-out using your mobile device settings. For more information on the privacy practices of Facebook, please visit Facebook’s Data Policy: <https://www.facebook.com/privacy/explanation>

Pinterest: Pinterest remarketing service is provided by Pinterest Inc. You can opt-out from Pinterest’s interest-based ads by enabling the “Do Not Track” functionality of your web browser or by following Pinterest instructions: <http://help.pinterest.com/en/articles/personalization-and-data> You can learn more about the privacy practices and policies of Pinterest by visiting their Privacy Policy page: <https://about.pinterest.com/en/privacy-policy>

AdRoll: AdRoll remarketing service is provided by Semantic Sugar, Inc. You can opt-out of AdRoll remarketing by visiting this AdRoll Advertising Preferences web page: http://info.evidon.com/pub_info/573?v=1nt=1nw=false For more information on the privacy practices of AdRoll, please visit the AdRoll Privacy Policy web page: <http://www.adroll.com/about/privacy>

Perfect Audience: Perfect Audience remarketing service is provided by NowSpots Inc. You can opt-out of Perfect Audience remarketing by visiting these pages: Platform Opt-out (<https://sharpspring.com/ads/privacy/>) and Partner Opt-out (<http://ib.adnxs.com/optout>). For more information on the privacy practices of Perfect Audience, please visit the Perfect Audience Privacy Policy Opt-out web page: <https://sharpspring.com/ads/privacy/>

AppNexus: AppNexus remarketing service is provided by AppNexus Inc. You can opt-out of AppNexus remarketing by visiting the Privacy the AppNexus Platform web page: <http://www.appnexus.com/platform-policy#choices> For more information on the privacy practices of AppNexus, please visit the AppNexus Platform Privacy Policy web page: <http://www.appnexus.com/platform-policy/>

Links to Other Sites

Our Website may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Children's Privacy

Our Website does not address anyone under the age of 18 ("Children"). We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

Changes To This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. We will let you know via email and/or a prominent notice on our Website, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Questions

If you have any questions or complaints regarding Go Property Solutions' processing of your personal information in terms of this privacy policy, please contact us at info@cycletrace.co.za If you are not satisfied with the response that you receive from Go Property Solutions, you may, where applicable, contact the relevant data protection regulator in your jurisdiction.

Go Property Solutions will provide information on the manner in which complaints to regulators may be made, if requested to do so.

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